



AARP's Fraud Watch Network can help you spot and avoid scams. Sign up for free "Watchdog Alerts", review our scam-tracking map, or call our toll-free helpline, 877-908-3360 if you or a loved one suspect you've been a victim.



FraudWatch Newsletter



Friendly Fire: A Laramie business reported receiving a scam email that appeared to come from their insurance representative. The reporter noted that their insurance representative's email may have been hacked. The email, likely part of a mass phishing attempt, had the subject line "[Employee's name] [Hacked Company's Name]" and included a suspicious PDF attachment titled with the sender's name and a message stating "PDF Access Code to preview: 4314112." The email came from a known person, their correct email, and included the correct signature of the real employee, prompting the reporter to click it. Thankfully, Google blocked the recipient from opening the attachment, preventing potential harm. *CyberWyoming Note: Always verify unexpected emails with attachments, even if they appear to come from a known contact and avoid opening suspicious files. If unsure, contact the sender directly through another channel (e.g., phone or separate email address) to confirm the message is legitimate, and keep email security features enabled to help block potential phishing attempts.*



Zoho Invoice Impostor: A Wyoming resident received a phishing email from "Secure Account Dept" using a "sender.zohoinvoice" domain, with the subject "Your Order Processing." The email impersonated Zoho, a business cloud software company, and included a fake invoice claiming a \$445.90 autopay payment had been processed. It urged the recipient to call a number if the payment was unauthorized, however it was not the correct customer service number for Zoho. The email mimicked legitimate Zoho branding and included links to Zoho's invoice site. *CyberWyoming Note: Never click links or call phone numbers in unexpected emails like this. Always contact the company directly through official channels to verify any payment or invoice.*

Call The Wyoming Senior Medicare Patrol for assistance with potential Medicare fraud or abuse at 1-800-856-4398

Information and resources to help you with...

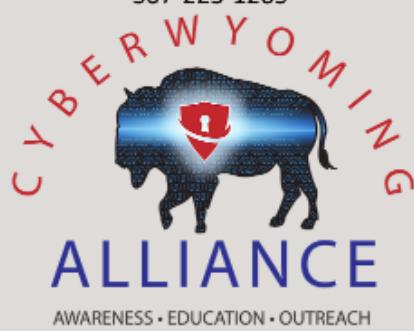
- **Find resources and information around VA benefits, health, caregiving, fraud and employment for retired and active-duty military and their families by going to aarp.org/veterans or calling our toll-free nationwide phone number 1-888-OUR-AARP (1-888-687-2277).**
- **Family caregiving:** Call the Caregiving Resource Center for a free Prepare to Care Guide (1-877-333-5885).
- **Fraud and scams:** Call the AARP Fraud Watch Network Helpline toll-free (1-877-908-3360).

CyberWyoming Alliance

Please report your scams to:

phishing@cyberwyoming.org

307-223-1265



CyberWyoming Alliance's goal is for Wyoming to be the most cyber-secure state in the nation. To do this, we know that cybersecurity efforts have to be local, trusted, and grassroots in nature.



***If abuse, neglect, abandonment,
intimidation or financial exploitation of an older adult is
occurring, report it to Adult Protective Services.***

Basics of what DFS/APS can do:

- If an abuse/neglect case is reported and opened, an APS Caseworker will respond within 24-72 hours, depending on immediate danger or impending harm.
- APS is mandated by statute to notify law enforcement.
- An APS Caseworker will interview the vulnerable adult to determine the facts of the situation.
- APS works with the vulnerable adult regarding availability of community services he/she is agreeable to receive in order to ensure his/her safety.

Basics of what DFS/APS cannot do:

- APS cannot force anyone to accept help, adults have the right to refuse.
- APS cannot force anyone to reside in a nursing home, APS is committed to keeping vulnerable adults as safe as possible, in their own homes.

How to make a report:

Call (307)777-7564 or click on dfs.wyo.gov/about/contact-us/ This is a link with contact information to each community in Wyoming that has a DFS office. APS abuse/neglect reports can also be made by contacting law enforcement in the community where the abuse is taking place.



**WYOMING DEPARTMENT
OF FAMILY SERVICES**

Safe at home • Giving families opportunities for success • Supporting the people who support the families

